



Riverside Ranch Retreat
Booking Terms and Conditions
Temporary Holiday Accommodation

A 50% non refundable deposit is required via direct deposit to secure your booking.

Payment of the rental deposit constitutes the clients acceptance of these Terms and Conditions.

On receipt of your deposit, a confirmation will be forwarded to you, stating arrival/departure times and access information.

Balance of the rental amount must be direct deposited in full 14 days prior to occupancy. If not the owner has the right to cancel the booking and attempt to re let it. Bookings made within 14 days of the arrival date are required to pay in full at the time of making the booking.

The client must supply full credit card details as security for the booking to cover any additional costs incurred including but not limited to, any breakage, damage or excess cleaning requirements, extra guests beyond those declared...etc.

If a cancellation is caused by the client, your 50% deposit is not refundable unless the house is re-let for the entire period. If a refund is made to you due to the property being re-let then a \$100 cancellation fee will be applied.

Riverside Ranch is a working farm and to maintain a good standard for our guests we require certain conditions to be complied with. We appreciate most will respect our property but the occasional abuse requires that we state the following conditions.

Number of guests should not exceed the number stated on the Confirmation Notice or subsequently agreed in writing or email. Fees will apply for excess guests not agreed with the owners in advance.

Parties and functions are strictly prohibited. The price charged is for domestic use only and not commercial. Accordingly this rate does not allow for the extra wear associated with functions in terms of cleaning, garbage removal, wear and tear, repairs etc. Use contrary to this may result in additional payments.

Property damage, breakages, theft and loss are the clients responsibility during their stay. No liability is accepted by the property owner for any injury, debt, damage, loss, delay or inconvenience caused by events outside the owner's control.

Departure - The client agrees to leave the property in a clean and tidy state with rubbish placed in outside bins and all washing up done and stacked away.

All property interiors are non-smoking. If smoking outside please extinguish and bin your butts properly.

Check-out time is 10:00am by the latest, to allow time to prepare for next guests.

Disturbance, including excessive noise is prohibited and may result in termination of rental. Under these circumstances no refund will be given and alternative accommodation will not be made available.

Linen and bath towels are supplied. Bring your own pool and beach towels.

Pets are not allowed unless specific arrangements have been made in writing with the owner.

Loss - the owners take no responsibility for the guests personal property.

Variations to these conditions may only be made by prior arrangements with the owner in writing.